



Product Warranty

Direct Coil Inc. warrants to its direct purchasers that Products, including Service Parts, manufactured by the **Direct Coil Inc.** shall be free of defects in material or workmanship, under normal use and service for a period of one (1) year from date of original installation, or eighteen (18) months from date of shipment by Direct Coil, whichever first occurs. This warranty is not applicable if the purchaser has not fulfilled their payment obligations as per terms and conditions of sale.

Any Products covered by this warranty found to Direct Coil's satisfaction to be defective upon examination at Direct Coil's factory will at Direct Coil's option, be repaired or replaced and returned to Buyer via lowest common carrier, or Direct Coil may at its option grant Buyer a credit for the purchase price of the defective Product. Buyer must pay all costs for transportation of Products to Direct Coil's factory. The repair or replacement of such defect shall constitute full performance by Direct Coil of its obligations under this warranty. Product loss of any type is not covered. Refrigerant loss is not covered.

Direct Coil Inc. shall have no liability for expenses incurred for repairs made by Buyer except by prior, written authorization. Any claim under this warranty shall be made to Direct Coil in writing within the warranty period specified above otherwise such claim shall be deemed waived. In the event that parts or equipment has to returned to the factory for repairs, return goods authorization number must be obtained by contacting sales department. No return goods shipment will be accepted without an authorization number.

Direct Coil Inc. shall have no warranty obligation whatsoever if its products have been subjected to alteration, misuse, negligence, free chemicals in system, corrosive atmosphere, accident, or if operation is contrary to Direct Coil's or manufacturer's recommendations, or if the serial number has been altered, defaced, or removed.

Direct Coil Inc. makes no warranty, express or implied, of fitness for any particular purpose, or of any other nature, with respect to products manufactured or sold by Direct Coil, except as specifically set forth above. No one is authorized to change this warranty or to create for or on behalf of the Company any other obligation or liability in connection with the Products.

It is expressly understood and agreed that **Direct Coil Inc.** shall not be liable to buyer, or any customer of buyer, for direct or indirect, special, incidental, consequential or penal damages, or for any expenses incurred by reason of the use or misuse by buyer or third parties of the products.

All written correspondence is to be made to:

Direct Coil Inc.
5055 Taylor Kidd Blvd, Millhaven, ON, K0H 1G0
613-544-2200 (Phone)
613-544-7779 (Fax)